

26 September 2022

RESORTS WORLD CRUISES ANNOUNCEMENT

Update on Genting Dream's Sailing Between 15 February – 2 March 2023

Dear Guests,

Kindly be informed that the Genting Dream will undergo the periodical drydock for maintenance from 15 February – 2 March 2023. In view of this, we regret to inform the that the sailing dates below departing from Singapore and Port Klang (Malaysia) will be cancelled to facilitate for the ship drydock maintenance.

Departures from	Cancelled Sailing Dates
Singapore	15 February – 1 March 2023
Port Klang (Malaysia)	13 February – 2 March 2023

Any inconvenience caused is highly regrettable and as such, Resorts World Cruises would like to invite our affected guests to continue to cruise and have the option to sail on a different date on the Genting Dream (same cabin category, itinerary, duration and subject to availability) for sailings before 28 April 2023, excluding peak season sailing dates below:

- 27 November – 31 December 2022
- 20 – 24 January 2023
- 7 & 22 – 24 April 2023

Note: Guests wishing to cruise during these peak season dates may do so but, will be required to top-up the price difference based on prevailing seasonal rates.

Affected guests continuing to cruise will also receive a complimentary Onboard Credit of SGD 200 per cabin for the 3-Night sailing and SGD 100 per cabin for the 2-Night sailing respectively as a token on our sincere appreciation and as a gesture of goodwill.

Affected RW@Sea members who are sailing using Genting Points or cabin promotional offers, please kindly email our Member Booking at member.booking@rwcruises.com

Please also complete the requested information below and forward to your original booking source by 15 October 2022.

Affected Departure Dates : _____
(Please indicate sailing dates / city of departure)

Name of Guest : _____

Reservation Number : _____

Signature : _____

On behalf of Resorts World Cruises, we thank you in advance for your continued support and we look forward to welcoming you onboard the Genting Dream soon.

For further enquiries, please contact

Resorts World Cruises Customer Services Centre	<u>Toll Free Line</u> <ul style="list-style-type: none">• Singapore: +65 800 852 8188]• Malaysia: 1800814852 <u>Email</u> reservations.en@rwcruises.com .
RW@Sea Members	<u>Email</u> member.booking@rwcruises.com

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation