

Before Disembark

QUICK PAY - SELF CHECK-OUT

Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly or enjoy autopay service



Payment types accepted at Reception, Deck 6 Mid



Disembarkation

Disembark at assigned time (refer to RWC Concierge for more details).

All travellers are required to submit SG Arrival Card through <http://eservicesica.gov.sg> before arriving in Singapore. This can be done 3 days prior to the date of arrival in Singapore.



A world of fun and a sense of safety awaits you on board the Genting Dream.

Cruise Guide

Tips for smooth sailing from check-in to disembarkation

For cruises departing from Malaysia & Singapore



You feel the sea breeze and smell the ocean. You cross from marina to ship. And from berth to bliss. Welcome aboard **Genting Dream**, your ticket to an experience of a lifetime.

Whether you're down for entertainment and nightlife, a foodie in search of terrific meals or a fitness and spa enthusiast who needs a break from the mundane, we have the perfect experience lined up for you.

Welcome aboard our flagship, **Genting Dream.**

Entertainment

There's never a boring moment on board **Genting Dream** because we have a spectacular line up of activities and entertainment for you and the entire family. We recommend our highly acclaimed international shows in the 1,000-seat **Zodiac Theatre**, our 6-slide **Waterslide Park** for the children and the rope course and zipline for the adventurous. In the evenings, the ship comes alive at **Zouk Beach Club** so be sure to pack swimwear!

- Arcade, Deck 16 FWD
- Glow Bowl, Deck 17 AFT
- Karaoke, Deck 6 FWD
- Little Dreamers Club, Deck 16 MID
- Main Pool, Deck 16 MID
- Ropes Course & Zipline, Deck 17 & 18 AFT
- Zodiac Theatre, Deck 7 FWD
- Zouk & Zouk Beach Club, Deck 17 AFT



Dining

A cruise without new and exciting dining venues is only half the experience. **The Lido** is where you'll discover a smorgasbord of international flavours, including Halal and vegetarian options. Then dig into a steak at **Bistro** or gather friends and family for a hot pot meal under the stars. Too much sun? Take things down a notch at **Bar City** where our selection of spirits will please the most discerning palate or cool off with an ice cream from our **Gelateria**.

- Bar 360, Deck 6 MID
- Bar City, Deck 8 MID
- Bistro, Deck 8 FWD
- Dream Dining Room Lower, Deck 7 AFT*
- Dream Dining Room Upper, Deck 8 AFT*
- Gelateria, Deck 8 AFT
- HotPot, Deck 8 AFT
- Lobby Cafe, Deck 6 MID
- Palm Court, Deck 19 FWD
- Silk Road, Deck 6 FWD
- The Lido, Deck 16 AFT*
- Umi Uma, Deck 8 AFT

*Inclusive restaurants



Beauty & Wellness

In Asia, we have a proud tradition of healing and soothing through massage and tonics. **Crystal Life Spa** is where you can renew mind, body and spirit while our trained staff at **Crystal Life Wellness** will concoct healthy meals, smoothies and juices to keep your body balanced. Want to step off the ship looking your best? Then put yourself in the capable hands of our stylists at **Le Salon** and the **Gentlemen's Barber**.

- Crystal Life Spa, Deck 15 FWD
- Crystal Life Fitness, Deck 15 FWD
- Gentlemen's Barber, Deck 15 FWD
- Le Salon, Deck 15 FWD



Retail

You don't have to choose between a cruise or a shopping trip because on board **Genting Dream**, you can have both! Spend an afternoon browsing for bargains at our duty-free store and outlet shop, or check out our gift store where you can bring a piece of **Genting Dream** back home with our exclusive products made specifically for **Resorts World Cruises**.

- Art Gallery, Deck 8, FWD & AFT
- Souvenir Mart, Deck 6 MID
- The Boutiques, Deck 7 AFT

Scan QR to view latest promotions





THE PALACE

The Palace is our all-suite concept within Resorts World Cruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

All-Inclusive Privileges

- 1 All-Suite Accommodations
- 2 All-Butler Service
- 3 All-Indulgent Benefits
- 4 All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

IN YOUR SUITE

- 24-hour butler concierge service
- Standard Wi-Fi package throughout cruise
- Dream Beds and luxurious Italian linens from Frette™
- Premium bath amenities
- Nespresso™ machine with gourmet coffee and tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Palace Penthouses & Villas

WHEN YOU EXPLORE

- Priority access to live production shows
- Selected exclusive Kids Programme for children between 2 and 12 years of age
- Bespoke enrichment programme featuring a highly curated collection of inspiring talks and events

Privileges are subject to change without prior notice.

WHEN YOU DINE

- Exclusive access to The Palace Restaurant with complimentary dining, including delicacies created with premium ingredients and exclusively featured food items
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues
- Priority booking for Chef's Table and Vintage Room
- Complimentary in-suite dining for Palace Villa guests

Sail with a world of assurance

Safeguarding the health and safety of our guests and crew is our utmost priority.



100% external fresh air is "double filtered" and supplied to each guest & crew cabin, and public areas, air onboard is always cleaner than that outside. No re-circulation of air between cabins or within the ship.



Higher frequency with increased levels of sanitization and disinfection in guests' cabins; all public areas onboard will undergo a two-tier sanitization process.



COVID-19 testing capability, PCR Machine-results in 60 minutes, Doctors including an Infection Control Officer. Isolation wards and cabins that can be converted for quarantine purposes.

Before Cruise

PACKING ESSENTIALS



Mandatory online check-in available from time of booking at <https://webcheckin.rwcruises.com>. Online Check-In closes 48 hours before departure.



Passport (with at least 6 months validity) & Cruise Ticket



Cash (in Singapore Dollars) & Credit Cards

DO NOT BRING



Flammable Liquids or Chemicals



Electrical Items i.e. Coffee Maker, Iron, Cooking Appliances, Extension Cords etc



Raw Food including pastries, eggs, dairy, meats, selected fruits & others.



Illegal Drugs



Alcohol



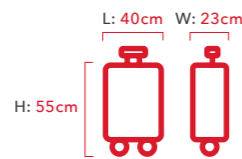
E-Cigarettes

DEPARTURE DAY



Arrive terminal at assigned time shown on Cruise Ticket

Note: Guests who are tested COVID positive on day of departure can contact their booking source to reschedule the cruise.



For guests departing from Singapore - Luggages beyond above size or more than 9kg are required to be checked in.



Collect Cabin Card

Singapore Terminal Address

Marina Bay Cruise Centre
61 Marina Coastal Dr Singapore 018947

Port Klang Terminal Address

Pulau Indah, P.O. Box 288, 42009 Pelabuhan Klang
Selangor Darul Ehsan, Malaysia

During Cruise

RWC Concierge

Connect to RW Cruises Wi-Fi to get more information for onboard entertainment, programmes, dining, excursion and more.



WIFI

Wifi Packages (in SGD)

Venue	1 Night	2 Nights	3 Nights	4 Nights
Standard (Full Cruise) - 1 Device	12	24	36	48
Standard (Full Cruise) - 2 Devices	21	42	63	84
Standard (Full Cruise) - 3 Devices	32	64	96	128
Standard (Full Cruise) - 4 Devices	41	82	123	164
Premium (24 Hours) - 1 Device	32	-	-	-
Premium (Full Cruise) - 1 Device	18	36	54	72
Premium (Full Cruise) - 2 Devices	33	66	99	132
Premium (Full Cruise) - 3 Devices	50	100	150	200
Premium (Full Cruise) - 4 Devices	63	126	189	252

Standard: Connect to the Internet at basic speeds **Premium:** Connect to the Internet at prime speeds

Gratuities Fee Scheme (Per Person in SGD)

Cabin Category/No. of Nights	2 Nights	3 Nights	4 Nights
For departures before 1 May 2024			
Palace Suites & Above	52	78	104
Balcony Stateroom or below	44	66	88
For departures from 1 May 2024			
Villa & Penthouse	100	150	200
Palace Suites	68	102	136
Balcony Stateroom or below	54	81	108

Charges waived for children aged below 2

SAFETY PRACTICES



Keep your Cabin Card with you at all times



If you feel unwell, please proceed to the medical centre