

## Before Disembark

### QUICK PAY - SELF CHECK-OUT

#### Save your time on queuing up for payments!

Prior to disembarkation, please ensure that all outstanding bills are cleared.

- Check your cabin charges
- Settle your bill with VISA or MASTER instantly
- Receive your electronic invoice



Payment types accepted at Reception, Deck 7 Mid:



## Disembarkation

Disembark at assigned time (refer to the notice letter which delivered to cabin on last night).



**A world of fun and a sense of safety awaits you on board the Resorts World One.**

# Cruise Guide

Tips for smooth sailing from check-in to disembarkation

*For sailings departing from Hong Kong & Kaohsiung*

# Introducing the Resorts World One



Step into our bold new vessel and set sail to unforgettable getaways. Relish in the sight of the glittering waters of the ocean, and the fresh salty sea breeze as you traverse the ship.

Filled to the brim with everything under the sun, from entertainment choices, abundant food & beverage concepts, there's something on board for everyone.

## Entertainment

Every moment aboard the Resorts World One is filled with exciting thrills! We have an electrifying line-up of entertainment for everyone. Take a dip in our **Parthenon Pool**, with its Caesar's Slide, hot tubs, and more – it's sure to entertain everybody! Or catch one of our signature live production shows at our opulent 800-seater **Zodiac Theatre**.

- ESC Experience Lab, Deck 12 FWD
- Little Dreamers Club, Deck 13 FWD
- Mahjong Lounge, Deck 7 MID
- Parthenon Pool, Deck 12 MID
- The Zone, Deck 12 FWD
- Zodiac Theatre, Deck 7 & 8 AFT



## Dining

Satisfy all your cravings while cruising with us! Start your culinary journey at **Silk Road** with traditional Dim Sum and Cantonese food. Continue with the **Mozzarella Ristorante & Pizzeria** to experience a unique fusion of Italian and Japanese dishes. Finish it off at **The Little Cake Café** and savour decadent cakes and chocolates. Wash it down with a fine selection of alcohol at the **Sun Deck Bar**.

- Blue Lagoon, Deck 7 MID
- Dream Dining Room\*, Deck 6 AFT
- Hot Pot, Deck 8 AFT
- Mozzarella Ristorante & Pizzeria, Deck 7 MID
- Pavillion\*, Deck 6 MID
- Seafood Grill, Deck 13 FWD
- Silk Road, Deck 7 MID
- The Lido & Lido Grill\*, Deck 12 AFT
- The Little Cake Café, Deck 7 MID
- Umi Uma, Deck 8 MID

\*Inclusive restaurants



## Beauty & Wellness

Have an indulgent cruise and pamper yourself on board. Rejuvenate and restoration awaits at our **Spa**. Make full use of our gym, **Fitness**, and tone your body into tip top shape. If you want a trendy new look, head over to our **Salon** for a fresh makeover!

- Fitness, Deck 12 FWD
- Salon, Deck 12 FWD
- Spa, Deck 12 FWD



## Retail

Shop till you drop even while at sea! Take a trip to our duty-free boutiques filled with luxury brands ranging from Gucci to Salvatore Ferragamo. Check out our Candy Kingdom as well to fulfill your sweet-tooth with a plethora of sweets.

- Candy Kingdom, Deck 8 MID
- The Boutiques, Deck 7 & 8 MID





# THE PALACE

The Palace is our all-suite concept within Resorts World Cruises for anyone who chooses to experience the best of Asian hospitality and exuberant living.

## All-Inclusive Privileges

- 1 All-Suite Accommodations
- 2 All-Butler Service
- 3 All-Indulgent Benefits
- 4 All-Encompassing Spaces

Approach our **Reception** to find out how you can upgrade to The Palace.

### ON YOUR ARRIVAL

- Access to VIP lounge at terminal
- Priority check-in with butler assistance
- Fast track security clearance
- Priority luggage check-in and check-out with express delivery

### IN YOUR SUITE

- 24-hour butler concierge service
- Standard Wi-Fi package throughout cruise
- Dream Beds and luxurious Italian linens from Frette™
- Premium bath amenities
- Nespresso™ machine with gourmet coffee and tea
- Welcome minibar beverages and snacks
- Welcome fruit plate and delights
- Pressing service
- Fresh flower arrangement in Palace Penthouses & Villas

### WHEN YOU EXPLORE

- Priority access to live production shows
- Selected exclusive Kids Programme for children between 2 and 12 years of age
- Bespoke enrichment programme featuring a highly curated collection of inspiring talks and events

*Privileges are subject to change without prior notice.*

### WHEN YOU DINE

- Exclusive access to The Palace Restaurant with complimentary dining, including delicacies created with premium ingredients and exclusively featured food items
- Set meal entitlements at designated specialty dining restaurants
- Complimentary healthy meal options in The Palace Restaurant
- Happy Hour with complimentary drinks such as selected wines, beers and non-alcoholic beverages at selected venues
- Free-flow of chilled juices, Chinese and Japanese teas, and coffee throughout the day at selected venues
- Complimentary in-suite dining for Palace Villa guests

## Sail with a world of assurance

Safeguarding the health and safety of our guests and crew is our utmost priority.



100% external fresh air is "double filtered" and supplied to each guest & crew cabin, and public areas, air onboard is always cleaner than that outside. No re-circulation of air between cabins or within the ship.



Higher frequency with increased levels of sanitization and disinfection in guests' cabins; all public areas onboard will undergo a two-tier sanitization process.



COVID-19 testing capability, PCR Machine-results in 60 minutes, Doctors including an Infection Control Officer. Isolation wards and cabins that can be converted for quarantine purposes.

## Before Cruise

### PACKING ESSENTIALS



Mandatory online check-in available 72 hours prior at <https://rwc.maukaa.me/new-web-checkin>



Passport (with at least 6 months validity), HKID/TWID, Cruise Ticket & applicable VISA requirements.



Cash (in Hong Kong Dollars) & Credit Cards

### DO NOT BRING



Flammable Liquids or Chemicals



Electrical Items i.e. Coffee Maker, Iron, Cooking Appliances, Extension Cords etc



Alcohol



Illegal Drugs



Raw Food



E-Cigarettes

### DEPARTURE DAY



Arrive terminal at assigned time shown on Cruise Ticket



Check-in Luggage



Collect Cabin Card

Note: Guests who are tested COVID positive on day of departure can contact their booking source to reschedule the cruise.

#### Kai Tak Cruise Terminal

33 Shing Fung Road, Kowloon, Hong Kong

#### Kaohsiung Harbour, Pier No. 9

No. 10, Penglai Rd, Gushan District, Kaohsiung City 804

## During Cruise

### SAFETY PRACTICES



Keep your Cabin Card with you at all times



If you feel unwell, please proceed to the Medical Centre, Deck 4 FWD

### WIFI

#### Wifi Packages (in HKD)

Venue	1 Night	2 Nights	3 Nights	4 Nights
Standard (Full Cruise) - 1 Device	59	118	177	236
Standard (Full Cruise) - 2 Devices	109	218	327	436
Standard (Full Cruise) - 3 Devices	146	292	438	548
Standard (Full Cruise) - 4 Devices	179	358	537	716
Premium (Full Cruise) - 1 Device	79	159	237	316
Premium (Full Cruise) - 2 Devices	149	298	447	596
Premium (Full Cruise) - 3 Devices	196	392	588	784
Premium (Full Cruise) - 4 Devices	239	478	717	956

**Standard:** Connect to the Internet at basic speeds in an affordable manner **Premium:** Connect to the Internet at prime speeds

Simply connect to "RW Cruises Wi-Fi" to share your exciting cruises moments with your friends



#### How to connect "RW Cruises Wi-Fi"

1. Connect to Wi-Fi network, select RW Cruises Wi-Fi
2. Scan the QR code or type "wifi.onboardcafe.com" in internet browser and click "Go"
3. Input your cabin number and birthday
4. Choose your preferred Wi-Fi package

#### Gratuity Fee Scheme (Per Person in HKD)

	2 Nights	3 Nights	4 Nights
Suite & above	400	600	800
Balcony Stateroom or below	300	450	600

Note: Gratuity fee will be automatically added to onboard account which shall be payable prior to disembarkation. Gratuity fee will be waived for infants below 2 years old.