



29 May 2023

Important Guest Notice

Dear Valued Guests,

On behalf of Resorts World Cruises, we hope you are enjoying your cruise aboard the *Resorts World One* during this 4 Day / 3 Night cruise.

Kindly be advised the Taiwan Central Weather Bureau (CWB) is forecasting adverse weather conditions of strong winds and waves related to Typhoon Mawar that will affect the safety of tendering operations in Penghu. As such, we regret to inform you that the *Resorts World One* will be required to cancel its anticipated arrival to Penghu tomorrow (30 May 2023, Tuesday) for safety reasons and will instead continue to Cruise on the High Seas. In view of this, we have updated the onboard activities for your pleasure and please continue to enjoy the vast array of onboard facilities and offerings on the ship.

The revised schedule is highlighted as follows:

Date	Destination (Port)	Arrival Time	Departure Time
28 May 2023 (Sunday)	Hong Kong	-	1700
29 May 2023 (Monday)	Kaohsiung	1100	2100
30 May 2023 (Tuesday)	Cruising on the High Seas	-	-
31 May 2023 (Wednesday)	Hong Kong	0900	1900
1 June 2023 (Thursday)	Kaohsiung	1300	-

In light of this change in itinerary, affected guests on board will be entitled to the following:-

- i) Guests will receive an onboard credit of HK\$ 400 per cabin for the cancellation to Penghu as a gesture of goodwill.
- ii) Guests will also receive a refund in onboard credits for the difference in prepaid port charges amounting to HK\$ 100 per guest.
- iii) The onboard credits are applicable for on board food and beverages, shore excursions, spa & wellness, photography and entertainment credit. Please contact the ship's reception for any onboard credit related enquiries.
- iv) Refund of prepaid Resorts World Cruises shore excursion fees for Penghu. Please contact your original booking source for refund arrangements.



For our onboard guests returning to Kaohsiung on 1 June 2023 (Thursday) for disembarkation, please also note that there may be a delay in the ship's arrival depending on the weather forecast. We will continue to monitor the weather conditions and update our crew and guests accordingly.

Any inconvenience caused is regrettable and we thank you in advance for your kind understanding and cooperation on this necessary change of itinerary, as the safety and comfort of our guests and crew is our highest priority. Please note that any change to the itinerary is based on local weather advisories.

Should you require any further assistance, please feel free to approach any of our crew aboard the ship.

Once again, we wish you a safe and pleasant voyage with Resorts World Cruises.

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.