

31 August 2023

Important Notice

Dear Guests,

On behalf of Resorts World Cruises, we hope you are enjoying your cruise aboard *the Resorts World One*.

We would like to take this time to update you on the latest weather advisories pertaining to Typhoon Saola in the region. As the safety and well-being of our guests and crew is our number one priority, kindly be advised that the ship will be required to return early to Hong Kong today (31 August 2023, Thursday) at 18:00. This is due to unfavourable forecast weather conditions of strong winds and waves with the possible port closure in Hong Kong on 1 September 2023 (Friday).

Any inconvenience caused is truly regrettable. We hope for your kind understanding on this necessary change of timing and date to ensure your safe return to Hong Kong. Below is the revised schedule for your reference:-

Date	Destination (Port)	Arrival Time	Departure Time
30 August 2023 (Wednesday)	Hong Kong	-	1900
31 August 2023 (Thursday)	Hong Kong	18:00	-

In view of this, onboard guests with paid bookings will be entitled to the following:-

i) Guests will receive an onboard credit of HK\$ 200 per cabin to be utilized on this sailing as a gesture of goodwill. The onboard credits are applicable for on board food and beverages, spa & wellness, photography and entertainment credit. Please contact the ship's reception for any onboard credit related enquiries.

Please be informed the above options are not applicable for RW@Sea members.

Should you require any further assistance, please feel free to approach any of our staff aboard the ship.

Once again, we thank you in advance for your kind understanding on this new update. We wish you a safe and pleasant voyage returning to Hong Kong. Thank you.

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.