



25 April 2023

Important Notice

Dear Valued Guests,

On behalf of Resorts World Cruises, we hope you are enjoying your cruise aboard the *Resorts World One* during this 4 Day / 3 Night cruise.

Kindly be advised due to unfavorable weather conditions affecting the safety of tendering operations in Penghu, we regret to inform that *Resorts World One* will be required to cancel its anticipated arrival to Penghu today for safety reasons and instead will continue to Cruise on the High Seas on 25 April 2023 (Tuesday). We hope you will enjoy the vast array of onboard facilities and offerings that are available throughout this cruise journey.

Any inconvenience caused is regrettable and we thank you in advance for your kind understanding and cooperation on this necessary change of itinerary, as the safety and comfort of our guests and crew is our highest priority. Please note that any change to the itinerary is based on local weather advisories and we will continue to monitor the weather conditions and update our crew and guests accordingly.

The revised schedule is highlighted as follows:

Date	Destination (Port)	Arrival Time	Departure Time
23 April 2023 (Sunday)	Hong Kong	-	1900
24 April 2023 (Monday)	Kaohsiung	1300	2100
25 April 2023 (Tuesday)	Cruising on the High Seas	-	-
26 April 2023 (Wednesday)	Hong Kong	0900	1900
27 April 2023 (Thursday)	Kaohsiung	1300	-

In light of this change in itinerary, affected guests on board will be entitled to the following:-

- i) Guests will receive an onboard credit of HK\$ 400 per cabin for the cancellation of call to Penghu as a gesture of goodwill. The onboard credits are applicable for on board food and beverages, shore excursions, gratuities, spa & wellness, photography and entertainment credit. Please contact the ship's reception for any onboard credit related enquiries.
- ii) Refund of difference in prepaid port charges amounting to HK\$ 100 per guest; and also prepaid Resorts World Cruises shore excursion fees for Penghu. Please contact your original booking source for refund arrangements.



Should you require any further assistance, please feel free to approach any of our staff aboard the ship.

Once again, we wish you a safe and pleasant voyage with Resorts World Cruises.

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Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.