

3 May 2023

RESORTS WORLD CRUISES ANNOUNCEMENT
[Genting Dream: Revised Itineraries for Port Klang Departures]

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you onboard the *Genting Dream* departing weekly from the Port Klang Cruise Terminal (PKCT).

We would like to take this opportunity to inform you in advance that the *Genting Dream* will be revising its weekly cruise itineraries to enhance the cruise experience for our guests.

With the onset of the south-west monsoon season, tendering in Phuket is best done in the morning rather than evening. In order to facilitate this new arrangement and for the comfort of our guests during tendering, we will be amending the weekly itineraries to arrive in Phuket on Tuesdays, resulting in a change of departure day to Mondays from PKCT.

As part of this itinerary revision, the Thursday departures will also now feature a 5D/4N cruise with two stopovers in Singapore on Fridays and Sundays with a High Seas cruise on Saturdays, allowing guests to enjoy the ship in depth before returning on Mondays.

Kindly be informed the change of itineraries and scheduling will **commence from 13 July 2023 (Thursday) onwards** with two departures a week from PKCT as per the schedule below: -

NEW ALTERNATE WEEKLY SCHEDULE: PHUKET & SINGAPORE ITINERARY WEEK

DAY	TIME	ARRIVAL	DEPARTURE
Thursdays	Port Klang		2100
Fridays	Singapore	1300	2000
Saturdays	Cruising at Sea	-	-
Sundays	Singapore	1100	1900
Mondays	Port Klang	0700	1100
Tuesdays	Phuket	0700 (0600*)	1500 (1400*)
Wednesdays	Singapore	1800	2300
Thursdays	Port Klang	1200	

(*) Local Time at Destination

NEW ALTERNATE WEEKLY SCHEDULE: PENANG & SINGAPORE ITINERARY WEEK

DAY	PORT	ARRIVAL	DEPARTURE
Thursdays	Port Klang		2100
Fridays	Singapore	1300	2000
Saturdays	Cruising at Sea	-	-
Sundays	Singapore	1100	1900
Mondays	Port Klang	0800	1600
Tuesdays	Penang	0700	1600
Wednesdays	Singapore	1300	2100
Thursdays	Port Klang	1200	

We understand this change of itinerary will affect some of our guests with paid bookings and as such, we have made the following arrangements for your convenience. Affected paying guests may choose and tick [√] one of the options below: -

 Continue / Transfer Cruise

- Affected guests originally scheduled to depart for the 3D/2N Singapore Cruise on Tuesdays, Thursdays and Saturdays; and the 4D/3N Phuket-Singapore Cruise departing on Saturdays may choose to continue / transfer cruise on the *Genting Dream's* revised itineraries.
- Affected guests may choose either the 4D/3N [Phuket or Penang]-Singapore Cruise departing every Monday or the 5D/4N Singapore-High Seas-Singapore Cruise departing every Thursday before 29 April 2024, excluding mid and peak season.
- As a gesture of goodwill, there will be no additional charges for the extra nights and extra port charges.
- In addition, Resorts World Cruises will also offer affected guests that continue / transfer to another cruise an onboard credit of SG\$ 50 per guest during the voyage. The onboard credit is only applicable for on board food and beverage, shore excursions, gratuities, spa & wellness, photography and entertainment credit.
- Other than the details mentioned above, booking conditions and cabin category remain the same as the original cruise package (Subject to cabin availability).

 Cancel Cruise with Full Refund

- Affected guests who do not wish to take the Continue / Transfer Cruise option may choose to cancel their bookings and receive a full refund amount of their cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee, as



applicable). You may contact your original booking source within 30 days of this Notice for the arrangements.

Please contact your original booking source for available options and submit your completed option by 31 May 2023.

The above cruise options are applicable for confirmed paid bookings only and once agreed shall be considered as final. Should you have any further enquiries on the above options, please contact your original booking source for assistance.

Itinerary of Affected Cruise: _____

Name of Guest: _____

Signature: _____

Reservation Number: _____

Please be informed the above options are not applicable for RW@Sea members. Affected RW@Sea members using Membership Points or cabin promotions are invited to contact our RW@Sea members' email listed below.

Once again, we apologize for the any inconvenience caused and we thank you in advance for your kind understanding on the change of itinerary. Wishing you a pleasant voyage aboard the *Genting Dream*.

For further enquiries, please contact: -

Resorts World Cruises Customer Services Centre	Toll Free Line <ul style="list-style-type: none">• Singapore: +65 800 852 8188• Malaysia: 1800 814 852• Hong Kong: +852 800 938 887 Email reservations.en@rwcruises.com (English language version) reservations.ts@rwcruises.com (Chinese language version)
RW@Sea Members	Email member.booking@rwcruises.com (Singapore / Malaysia) member.hk@rwcruises.com (Hong Kong / Taiwan)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.