

3 May 2023

RESORTS WORLD CRUISES ANNOUNCEMENT
[Genting Dream: Revised Schedule for Singapore Departures]

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you onboard the *Genting Dream* departing weekly from the Marina Bay Cruise Centre Singapore (MBCCS).

We would like to take this opportunity to inform you in advance **with effect from 14 July 2023 (Friday) onwards**, the *Genting Dream* will undergo a change in schedule for its current itineraries departing from MBCCS to enhance the cruise experience for our guests. Kindly note there are no changes to the departure days from Singapore with changes only reflected for the arrival / departure times for selected ports.

With the onset of the south-west monsoon season, tendering in Phuket is best done in the morning rather than evening. In order to facilitate this new arrangement and for the comfort of our guests during tendering, we will be amending the weekly itineraries to arrive in Phuket on Tuesdays with the ship arriving in Kuala Lumpur (via Port Klang) on Mondays instead.

The new schedule will also now provide guests with an uninterrupted weekend cruise experience on the High Seas as the technical call to Port Klang on Saturdays will be removed.

Kindly take note of the updated schedule that also includes new arrival and departure times as indicated below: -

NEW ALTERNATE WEEKLY SCHEDULE: PHUKET & KUALA LUMPUR ITINERARY WEEK

DAY	PORT	ARRIVAL	DEPARTURE
Fridays	Singapore		2000
Saturdays	Cruising at Sea	-	-
Sundays	Singapore	1100	1900
Mondays	Kuala Lumpur (via Port Klang) ^	0700	1100
Tuesdays	Phuket	0700 (0600*)	1500 (1400*)
Wednesdays	Singapore	1800	2300
Thursdays	Kuala Lumpur (via Port Klang)	1200	2100
Fridays	Singapore	1300	

(*) Local Time at Destination

^ Technical Call only. No disembarkation allowed.

NEW ALTERNATE WEEKLY SCHEDULE: PENANG & KUALA LUMPUR ITINERARY WEEK

DAY	PORT	ARRIVAL	DEPARTURE
Fridays	Singapore		2000
Saturdays	Cruising at Sea	-	-
Sundays	Singapore	1100	1900
Mondays	Kuala Lumpur (via Port Klang)	0800	1600
Tuesdays	Penang	0700	1600
Wednesdays	Singapore	1300	2100
Thursdays	Kuala Lumpur (via Port Klang)	1200	2100
Fridays	Singapore	1300	

We understand these changes will affect some of our guests with paid bookings and as such, we have made the following arrangements for your convenience. Affected paying guests may choose and tick [√] one of the options below: -

Continue Cruise

- Affected guests departing from Singapore for the 4D/3N Phuket Cruise on Sundays with original departure time changed from 15:00 to 19:00; and for the 3D/2N Kuala Lumpur Cruise on Wednesdays with the original departure time changed from 20:00 to 23:00 (applicable only for sailings during the Phuket itinerary week) may choose to continue to cruise on the *Genting Dream's* revised schedule.
- As a gesture of goodwill, guests continuing to cruise will receive an onboard credit of SGD\$50 per guest during the voyage.
- The onboard credit is only applicable for onboard food and beverages, shore excursions, gratuities, spa & wellness, photography and entertainment credit.
- Other than the details mentioned above, booking conditions and cabin category remain the same as the original cruise package (Subject to cabin availability).

Cancel Cruise with Full Refund

- Affected guests who do not wish to take the Continue Cruise option may choose to cancel their bookings and receive a full refund amount of their cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee, as applicable). You may contact your original booking source within 30 days of this Notice for the arrangements.



Please contact your original booking source for available options and submit your completed option by 31 May 2023.

The above cruise options are applicable for confirmed paid bookings only and once agreed shall be considered as final. Should you have any further enquiries on the above options, please contact your original booking source for assistance.

Itinerary of Affected Cruise: _____

Name of Guest: _____

Signature: _____

Reservation Number: _____

Please be informed the above options are not applicable for RW@Sea members. Affected RW@Sea members using Membership Points or cabin promotions are invited to contact our RW@Sea members' email listed below.

Once again, we apologize for the any inconvenience caused and we thank you in advance for your kind understanding on the rescheduling of itinerary. Wishing you a pleasant voyage aboard the *Genting Dream*.

For further enquiries, please contact: -

Resorts World Cruises Customer Services Centre	Toll Free Line <ul style="list-style-type: none">• Singapore: +65 800 852 8188• Malaysia: 1800 814 852• Hong Kong: +852 800 938 887 Email reservations.en@rwcruises.com (English language version) reservations.ts@rwcruises.com (Chinese language version)
RW@Sea Members	Email member.booking@rwcruises.com (Singapore / Malaysia) member.hk@rwcruises.com (Hong Kong / Taiwan)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.