



8 September 2023

Important Notice
Hong Kong Widespread Flash Flooding:
Resorts World One Hong Kong Departure on 8 September 2023 (Friday)

Dear Guest,

On behalf of Resorts World Cruises, we thank you in advance for booking a cruise on the Resorts World One departing tonight from the Kai Tak Cruise Terminal in Hong Kong.

In view of the widespread flash flooding in Hong Kong due to heavy rainfall, we understand that some of our guests that are scheduled to depart tonight (8 September 2023, Friday) may have difficulty in arriving at the cruise terminal to embark the ship.

As a gesture of goodwill and for the safety of our guests traveling to the cruise terminal, affected guests with paid bookings that are unable to embark tonight may transfer to another cruise date on the Resorts World One before 29 December 2023. Booking conditions, cabin category, type of booking remain the same as the original cruise package (Subject to cabin availability).

Please contact your original booking source for available options and submit your completed option by 15 September 2023.

The available cruise option is applicable for confirmed paid bookings only and once agreed shall be considered as final. Should you have any further enquiries, please contact your original booking source for assistance.

Itinerary of Affected Cruise: _____

Name of Guest: _____

Signature: _____

Reservation Number: _____

Please be informed the above options are not applicable for RW@Sea members. Affected RW@Sea members using Membership Points or cabin promotions are invited to contact our RW@Sea members' email listed below.

Once again, we look forward to welcoming you aboard the *Resorts World One* soon and stay safe.



For further enquiries, please contact: -

Resorts World Cruises Customer Service Centre	Toll Free Line <ul style="list-style-type: none">• Hong Kong: +852 800 938 887• Singapore: +65 800 852 8188• Malaysia: 1800 814 852 Email reservations.ts@rwcruises.com (Chinese language version) reservations.en@rwcruises.com (English language version)
RW@Sea Members	Email member.hk@rwcruises.com (Hong Kong / Taiwan) member.booking@rwcruises.com (Singapore / Malaysia)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.