

8 November 2023

RESORTS WORLD CRUISES ANNOUNCEMENT

Genting Dream: Port Klang Cruise Terminal Berth Congestion on 13 November 2023

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 4 Night Singapore Discovery cruise departing from Port Klang Cruise Terminal (PKCT) on 9 November 2023 (Thursday).

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation at PKCT upon the ship's return on 13 November 2023 (Monday) due to the arrival of multiple vessels.

In view of this, the Genting Dream will be berthing at the West Port Cargo Terminal in Port Klang at 8:00am as per the original timing. We would require the co-operation of all our guests to disembark the ship by 9:00am to take the complimentary shuttle buses from West Port to PKCT for mandatory immigration clearances.

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line <ul style="list-style-type: none">Singapore: +65 800 852 8188Malaysia: 1800 814 852	Email: reservations.en@rwcruises.com
RW@Sea Members		Email: member.booking@rwcruises.com

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.