

8 November 2023

RESORTS WORLD CRUISES ANNOUNCEMENT

Genting Dream: Port Klang Cruise Terminal Berth Congestion on 13 November 2023

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 3 Night Penang-Singapore Cruise departing on 13 November 2023 (Monday).

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation on 13 November 2023 (Monday) due to the arrival of multiple vessels. In view of this, the Genting Dream will be berthing and departing from the West Port Cargo Terminal in Port Klang at 4:00pm as per the original timing.

However, kindly note check-in and immigration clearance on the departure day will remain at the Port Klang Cruise Terminal (PKCT). Check-In starts at 10:30am with Check-In/Gate closure at 2:30pm. Upon clearing immigration, guests will be transferred via complimentary shuttle buses from PKCT to West Port for ship embarkation.

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN & BOARDING GATE CLOSURE TIME	SHIP DEPARTURE TIME
13 November 2023 (Monday)	Port Klang Cruise Terminal (PKCT)	10:30am	2:30pm	4:00pm
		Note: Free shuttle buses from PKCT to West Port for embarkation.		Note: Ship departs from West Port.

Upon completion of your 3-Night cruise, the ship will return to PKCT on 16 November 2023 (Thursday) as per the original schedule for disembarkation.

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line <ul style="list-style-type: none">Singapore: +65 800 852 8188Malaysia: 1800 814 852	Email: reservations.en@rwcruises.com
RW@Sea Members		Email: member.booking@rwcruises.com

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.