

7 December 2023

**RESORTS WORLD CRUISES ANNOUNCEMENT**

**Genting Dream: Port Klang Cruise Terminal Berth Congestion on 14 & 18 December 2023**

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 4 Night Singapore Cruise departing on 14 December 2023 (Thursday).

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation on 14 (Thursday) and 18 (Monday) December 2023 due to the arrival of multiple vessels on both days. In view of this, the Genting Dream will be berthing and departing from the West Port Cargo Terminal in Port Klang at 9:00pm as scheduled.

**However, kindly note check-in and immigration clearance on the departure day will remain at the Port Klang Cruise Terminal (PKCT). Check-In time starts at 3:00pm with Check-In/Gate closure at 6:00pm. Upon clearing immigration, guests will be transferred via complimentary shuttle buses from PKCT to West Port for ship embarkation.**

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN & BOARDING GATE CLOSURE TIME	SHIP DEPARTURE TIME
14 December 2023 (Thursday)	Port Klang Cruise Terminal (PKCT)	3:00pm <i>Note: Free shuttle buses from PKCT to West Port for embarkation.</i>	6:00pm	9:00pm <i>Note: Ship departs from West Port.</i>

**Upon completion of your 4-Night cruise, kindly also note the ship will return on 18 December 2023 (Monday) at 8:00 am and berth at the West Port Cargo Terminal in Port Klang due to the ongoing berth congestion at PKCT. We would require the co-operation of our guests to disembark the ship by 10:30am to take the complimentary shuttle buses from West Port to PKCT for mandatory immigration clearances.**

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line <ul style="list-style-type: none"><li>Singapore: +65 800 852 8188</li><li>Malaysia: 1800 814 852</li></ul>	Email: <a href="mailto:reservations.en@rwcruises.com">reservations.en@rwcruises.com</a>
RW@Sea Members		Email: <a href="mailto:member.booking@rwcruises.com">member.booking@rwcruises.com</a>