

11 December 2023

RESORTS WORLD CRUISES ANNOUNCEMENT

Genting Dream: Port Klang Cruise Terminal Berth Congestion on 18 & 21 December 2023

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 3 Night Penang-Singapore Cruise departing on 18 December 2023 (Monday).

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation on 18 (Monday) & 21 (Thursday) December 2023 due to the arrival of multiple vessels on both days. In view of this, the Genting Dream will be berthing and departing from the West Port Cargo Terminal in Port Klang on 18 December 2023 (Monday) at 4:00pm as scheduled.

However, kindly note check-in and immigration clearance on the departure day will remain at the Port Klang Cruise Terminal (PKCT). Check-In time starts at 10:30am with Check-In/Gate closure at 2:30pm. Upon clearing immigration, guests will be transferred via complimentary shuttle buses from PKCT to West Port for ship embarkation.

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN & BOARDING GATE CLOSURE TIME	SHIP DEPARTURE TIME
18 December 2023 (Thursday)	Port Klang Cruise Terminal (PKCT)	10:30am <i>Note: Free shuttle buses from PKCT to West Port for embarkation.</i>	2:30pm	4:00pm <i>Note: Ship departs from West Port.</i>

Upon completion of your 3-Night cruise, kindly also note the ship will return on 21 December 2023 (Thursday) at 12:00 noon and berth at the West Port Cargo Terminal in Port Klang due to the ongoing berth congestion at PKCT. We would require the co-operation of our guests to disembark the ship by 2:30pm to take the complimentary shuttle buses from West Port to PKCT for mandatory immigration clearances.

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

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