

16 January 2024

## RESORTS WORLD CRUISES ANNOUNCEMENT Genting Dream: Port Klang Cruise Terminal Berth Congestion on 25 January 2024

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 2 Night Kuala Lumpur (via Port Klang) Cruise departing on 24 January 2024 (Wednesday) from Marina Bay Cruise Centre Singapore.

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation at Port Klang on 25 January 2024 (Thursday) due to the arrival of multiple vessels.

In view of this, kindly note that the Genting Dream will arrive earlier in the morning at the Port Klang Cruise Terminal (PKCT) on 25 January 2024 (Thursday) at 10:00am. Guests disembarking for shore excursions are to return to the ship by 5:00pm in the evening, as the ship will depart at 6:00pm.

| DATE                        | Destination / Port                               | ARIVAL TIME | DEPARTURE<br>TIME |
|-----------------------------|--|-------------|-------------------|
| 24 January 2024 (Wednesday) | Singapore  | -           | 11:00pm           |
| 25 January 2024 (Thursday)  | Kuala Lumpur (via Port<br>Klang Cruise Terminal) | 10:00am     | 6:00pm            |
| 26 January 2024 (Friday)    | Singapore  | 1:00pm      |                   |

Any inconvenience caused is regretted and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

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|--------------------------------------|-------|---------|---|-------------------------------|--|
| Resorts V                            | Vorld | Cruises | Toll Free Line                                  | Email:                        |  |
| Reservation Service Centre           |       | ntre    | <ul> <li>Singapore: +65 800 852 8188</li> </ul> | reservations.en@rwcruises.com |  |
|                                      |       |         | <ul> <li>Malaysia: 1800 814 852</li> </ul>      |                               |  |
|                                      |       |         | •   |                               |  |
| RW@Sea Men                           | nbers |         |   | Email:                        |  |
|                                      |       |         |   | member.booking@rwcruises.com  |  |
|                                      |       |         |   |                               |  |

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.