



7 December 2023

**Resorts World One Important Notice
Change of 6 Day / 5 Night Philippines Cruise to a 6 Day / 5 Night Okinawa Cruise
for Hong Kong Departures on 4 Feb & 3 Mar 2024**

Dear Guest,

On behalf of Resorts World Cruises, thank you for booking a cruise on the Resorts World One.

We would like to update you in advance that the Resorts World One 6 Day / 5 Night Boracay-Manila (Philippines) cruises originally scheduled to depart on 4 February and 3 March 2024 have been changed to a 6 Day / 5 Night Okinawa cruise due to a change in operations to meet strong demand for the Okinawa destination.

We hope you will continue to join us on this revised 6 Day / 5 Night Okinawa cruise from Hong Kong to visit and explore the many destinations and hallmark attractions within Okinawa, which are renowned for its raw natural beauty and rich cultural heritage.

Below is the updated 6 Day / 5 Night Okinawa cruise schedule for your easy reference:-

Date	Destination (Port)	Arrival Time	Departure Time
4 Feb / 3 Mar 2024 (Sun)	Hong Kong	-	15:00
5 Feb / 4 Mar 2024 (Mon)	Cruising at Sea	-	-
6 Feb / 5 Mar 2024 (Tue)	Naha	10:00 (11:00)	20:00 (21:00)
7 Feb / 6 Mar 2024 (Wed)	7 Feb: Miyakojima 6 Mar: Ishigaki	10:00 (11:00)	20:00 (21:00)
8 Feb / 7 Mar 2024 (Thu)	Cruising at Sea		
9 Feb / 8 Mar 2024 (Fri)	Hong Kong	12:00	

() Local Time

We understand this change of itinerary may affect our guests and as such, paid booking passengers may refer to Appendix 1 below to choose one of the available options suited to their convenience.

For our RW@Sea members using Membership Points or cabin promotions, we invite you to contact our RW@Sea members' email as listed below for the available options. Once again, we apologize for the inconvenience caused and look forward to welcoming you onboard our ship.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line: Hong Kong: +852 800 938 887 Singapore: +65 800 852 8188 Malaysia: 1800 814 852	Email: reservations.ts@rwcruises.com (Chinese language) reservations.en@rwcruises.com (English language)
RW@Sea Members		Email: member.hk@rwcruises.com (Hong Kong / Taiwan) member.booking@rwcruises.com (Singapore / Malaysia)

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.



APPENDIX 1

- Please submit to original booking source **by 29 December 2023**. For further enquiries, please contact your original booking source for assistance.
- The cruise options below are only available for confirmed paid bookings (not applicable to RW@Sea Members) and once agreed shall be considered as final.

Please fill in your particulars and choose / tick “√” one of your preferred options below:-

Original Affected Itinerary / Date: 6D/5N Boracay-Manila Cruise departing on 4 Feb or 3 Mar 2024	Name:
Reservation Number:	Signature:

Note: ^Complimentary Onboard Credits only applicable for onboard food and beverages, shore excursions, spa & wellness, photography, and entertainment credit. Please contact the ship’s reception for any onboard credit-related enquiries.

***Not Applicable for complimentary / redemption bookings.*

Continue to Cruise

- Sail on the original sailing date on 4 Feb or 3 Mar 2024 (Sundays) with the new 6 Day / 5 Night Okinawa Cruise on the Resorts World One from Hong Kong and receive the following:-
 - i) Complimentary onboard credits^ of HK \$600** per cabin as a token of our gratitude.
 - ii) Refunds via original booking sources for:-
 - a) Pre-paid destination shore excursions.

Transfer Cruise

- Transfer Cruise to any Resorts World One 6 Day / 5 Night cruise [to the Philippines (21 Jan 2024 departure) / Okinawa / Vietnam] departing on / before 28 April 2024 (not applicable for 11 February & 31 March 2024 departures); and also receive complimentary onboard credits^ of HK\$600** per cabin.
- Bookings subject to cabin availability with the itinerary, type and booking conditions, cabin category and seasonality of the cruising period remaining the same as per original booking.

Cancel Cruise with Cruise Credit (Not Applicable for complimentary / redemption bookings)

- Cancel your cruise and receive a cruise credit for the full amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee, as applicable) to be redeemed on the Resorts World One itinerary within 6 months of this notice (subject to cabin availability).
- If the new cruise fare or port charges are higher than the original, guests will be required to top up the price difference.

Cancel Cruise with Full Refund (Not Applicable for complimentary / redemption bookings)

- Cancel your cruise and receive a full refund amount of your cruise (Paid Cabin Fare + Paid Port Charges + paid shore excursion fee, as applicable).