

28 December 2023

**RESORTS WORLD CRUISES ANNOUNCEMENT**

**Resorts World One: Kai Tak Cruise Terminal (KTCT) Berth Congestion on 13 March 2024**

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Resorts World One for her 2 Night Sanya Cruise departing on 13 March 2024 (Wednesday).

We would like to inform you in advance that the port authority has updated Resorts World Cruises of a berth congestion situation at the Kai Tak Cruise Terminal (KTCT) on 13 March 2024 due to the arrival of multiple vessels.

**In view of this, the Resorts World One will berth and depart from the Ocean Terminal (Address: 2/F, Cruise Passenger Hall, Ocean Terminal Extension Building, Harbour City, Tsim Sha Tsui, Kowloon) in Hong Kong on 13 March 2024 (Wednesday) at 1300 as per the original timing.**

| DATE                      | PORT / DESTINATION                        | CHECK-IN START TIME | BOARDING TIME | CHECK-IN / BOARDING GATE CLOSURE TIME | SHIP ARRIVAL TIME | SHIP DEPARTURE TIME |
|---------------------------|---|---------------------|---------------|---------------------------------------|-------------------|---------------------|
| 13 March 2024 (Wednesday) | Ocean Terminal, Hong Kong                 | 0800                | 1000          | 1200                                  | -                 | 1300                |
| 14 March 2024 (Thursday)  | Sanya                                     | -                   |               | -                                     | 1000              | 1900                |
| 15 March 2024 (Friday)    | Kai Tak Cruise Terminal (KTCT), Hong Kong | -                   |               | -                                     | 1600              | -                   |

**Upon completion of your 2 Night cruise, the ship will return to the Kai Tak Cruise Terminal on 15 March 2024 (Friday) as per the original schedule for disembarkation.**

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

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| Resorts World Cruises Reservation Service Centre | Toll Free Line:<br>Hong Kong: +852 800 938 887<br>Singapore: +65 800 852 8188<br>Malaysia: 1800 814 852 | Email:<br><a href="mailto:reservations.ts@rwcruises.com">reservations.ts@rwcruises.com</a> (Chinese language)<br><a href="mailto:reservations.en@rwcruises.com">reservations.en@rwcruises.com</a> (English language) |
| RW@Sea Members                                   |   | Email:<br><a href="mailto:member.hk@rwcruises.com">member.hk@rwcruises.com</a> (Hong Kong / Taiwan)<br><a href="mailto:member.booking@rwcruises.com">member.booking@rwcruises.com</a> (Singapore / Malaysia)         |

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.