

15 April 2024

RESORTS WORLD CRUISES ANNOUNCEMENT
Genting Dream: Port Klang Cruise Terminal Berth Congestion
on 25 April 2024 (Thursday)

Dear Guest,

On behalf of Resorts World Cruises, we look forward to welcoming you aboard the Genting Dream for her 4 Night Singapore Discovery Cruise departing on 25 April 2024 (Thursday).

We would like to inform you in advance that the Port Klang Cruise Terminal (PKCT) authority has updated Resorts World Cruises of a berth congestion situation on 25 April 2024 (Thursday) due to the arrival of multiple vessels. In view of this, the **Genting Dream will depart from the West Port Cargo Terminal in Port Klang on 25 April 2024 (Thursday)** at 9:00pm as per original timing.

However, kindly note check-in and immigration clearance on the departure day will remain at the Port Klang Cruise Terminal (PKCT). **Check-In time starts at 3:00pm with Check-In Counters / Gate closure at 6:00pm.** Upon clearing immigration, guests will be transferred via complimentary shuttle buses from PKCT to West Port Cargo Terminal for ship embarkation.

DATE	CHECK-IN VENUE	CHECK-IN START TIME	CHECK-IN COUNTER/ GATE CLOSURE TIME	SHIP DEPARTURE TIME
25 April 2024 (Thursday)	Port Klang Cruise Terminal (PKCT)	3:00pm <i>Note: Free shuttle buses from PKCT to West Port Cargo Terminal for embarkation.</i>	6:00pm	9:00pm <i>Note: Ship departs from West Port Cargo Terminal.</i>

Upon completion of your 4-Night cruise, kindly note the ship will return on 29 April 2024 (Monday) at 6:30 am and berth at the Port Klang Cruise Terminal (PKCT) as per the original schedule.

We apologize for any inconvenience caused and we thank you in advance for your kind understanding.

For further enquiries, please contact:-

Resorts World Cruises Reservation Service Centre	Toll Free Line <ul style="list-style-type: none">Singapore: +65 800 852 8188Malaysia: 1800 814 852	Email: reservations.en@rwcruises.com
RW@Sea Members		Email: member.booking@rwcruises.com

Kindly refer to the terms and conditions of the Ticket Contract (Passage Contract) on your booking confirmation.